



25 YEARS OF LIMITED PRODUCT COVERAGE

Coverage applies to qualifying manufacturing defects in the EliteAzure-branded veneer itself, subject to proper storage, handling, installation, use, maintenance, and the terms below.

1. LIMITED WARRANTY AND COVERED PRODUCT

EliteAzure ("EliteAzure," "we," "us") warrants to the original purchaser of EliteAzure-branded manufactured travertine thin stone veneer panels (the "Product") that, for twenty-five (25) years from the original date of sale, the Product will be free from manufacturing defects that cause material blistering, peeling, flaking, delamination, or excessive cracking under normal service conditions. This is a limited product warranty only. The Product is a non-structural decorative veneer and is not a waterproofing, structural, roofing, flashing, or water-management component.

Coverage applies only when the Product is installed on a code-compliant wall assembly, in a location and application suitable for the Product, and in accordance with EliteAzure written specifications and installation instructions in effect at the time of installation, applicable building codes, and generally accepted industry practices.

2. WARRANTY PERIOD; TRANSFER

The warranty period begins on the original invoice date and is not restarted by repair, replacement, resale, transfer, or reinstallation. If the Structure is sold, this Warranty may transfer to a subsequent owner for the unexpired portion of the original 25-year term, provided the claimant can document the original purchase, installation location, and compliance with this Warranty. No transfer expands the scope or duration of coverage.

3. EXCLUSIVE REMEDY

If EliteAzure confirms a covered manufacturing defect, EliteAzure will, at its option: (a) provide replacement Product of the same or reasonably comparable style, color, or design then available; (b) repair the affected Product; or (c) refund or credit the reasonable purchase price allocable to the confirmed defective Product. These remedies are exclusive. Replacement material may differ in color, texture, sheen, pattern, dimensions, or availability from previously installed Product due to production changes, lot variation, weathering, or discontinuation.

Unless EliteAzure expressly agrees otherwise in writing, this Warranty does not cover labor, demolition, removal, disposal, access, scaffolding, lifts, equipment, substrate or wall-assembly repair, design or engineering fees, loss of use, temporary protection, refinishing of adjacent work, freight, taxes, or installation of replacement Product.

4. COLOR, TEXTURE, PRINT AND NATURAL WEATHERING

EliteAzure manufactured travertine veneer is intentionally designed to reproduce the visual variation of stone. Reasonable variation in color, tone, veining, texture, surface character, print registration, sheen, and appearance between samples, production lots, panels, and installed areas is inherent in the Product and is not a manufacturing defect.

Color change, fading, chalking, lightening, darkening, staining, soiling, efflorescence, or other appearance change resulting from normal weathering or environmental exposure is not a manufacturing defect. Exterior appearance can change over time, and the rate or degree of change may vary by region and microclimate, including ultraviolet exposure, heat, humidity, salt air, wind-driven rain, freeze-thaw cycling, pollution, orientation, shading, drainage, and maintenance. These conditions do not reduce the 25-year term for covered manufacturing defects, but normal or climate-related appearance change is outside this Warranty.

25-YEAR LIMITED WARRANTY

5. INSTALLATION AND WALL-ASSEMBLY RESPONSIBILITY

The installer, contractor, architect, engineer, designer, owner, and other project professionals remain responsible for determining substrate suitability, wall design, fastening or bonding method, movement accommodation, flashing, drainage, water-resistive barriers, sealants, transitions, penetrations, code compliance, and installation workmanship. EliteAzure does not design or warrant the building envelope or any wall assembly.

- Improper installation, inadequate substrate preparation, improper mortar/adhesive selection or coverage, failure to back-butter where required, insufficient curing, improper joints, movement, impact, or failure to follow written installation details is not covered.
- The Product is not waterproof. Exterior installations must be incorporated into a properly designed and constructed water-managed wall assembly. Moisture intrusion, condensation, vapor transmission, trapped moisture, mold, rot, corrosion, or damage to underlying or adjacent construction is not covered unless directly caused by a separately proven manufacturing defect in the Product itself.
- Installation constitutes acceptance of visible color, pattern, texture, dimensions, and surface condition. Product with an obvious visible concern should not be installed until EliteAzure is contacted.

6. CONDITIONS AND EVENTS NOT COVERED

This Warranty does not cover damage, failure, deterioration, or appearance change caused in whole or in part by:

- improper storage, transport, handling, cutting, fabrication, installation, use, maintenance, cleaning, repair, alteration, or removal;
- noncompliant or defective substrates, framing, sheathing, lath, mortar, adhesive, fasteners, sealants, coatings, flashings, WRBs, drainage components, windows, doors, roofs, copings, or adjacent materials;
- structural movement, settlement, vibration, deflection, thermal or moisture movement, substrate cracking, building-envelope failure, or movement joints that are absent, inadequate, or improperly located;
- continuous or repeated saturation, standing water, sprinkler discharge, pool/spa exposure, hydrostatic pressure, below-grade use, or use in an application not approved in EliteAzure written instructions;
- hurricanes, tornadoes, floods, storm surge, hail, lightning, earthquakes, fire, wind events beyond design conditions, falling objects, projectiles, vandalism, abuse, pests, accidents, war, civil disturbance, or other events beyond EliteAzure reasonable control;
- salt, de-icing chemicals, fertilizers, solvents, acids, alkalis, paint, rust, oxidation, airborne contaminants, industrial emissions, harsh chemicals, pressure washing, abrasive cleaning, or cleaning contrary to EliteAzure care instructions;
- application of field-applied coatings, sealers, paints, stains, or treatments not expressly approved in writing by EliteAzure for the specific application; and
- normal wear, minor edge chipping, surface pinholes or texture, reasonable dimensional tolerances, or other aesthetic characteristics that do not materially impair the Product function as decorative veneer.

7. THIRD-PARTY PRODUCTS, SERVICES AND REPRESENTATIONS

EliteAzure makes no warranty regarding products, materials, systems, or services supplied by others, including installation workmanship. Site visits, sample reviews, technical discussions, or general recommendations by EliteAzure do not constitute supervision, inspection, engineering, acceptance of workmanship, or a warranty of the wall assembly. No dealer, distributor, sales representative, installer, or other person may enlarge or modify this Warranty unless an authorized EliteAzure officer does so in a written instrument expressly identified as a warranty amendment.

8. COMMERCIAL USE; IMPLIED WARRANTIES

EliteAzure markets and sells the Product primarily for commercial and professional specification. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, FOR TRANSACTIONS NOT GOVERNED BY THE MAGNUSON-MOSS WARRANTY ACT OR OTHER NON-WAIVABLE CONSUMER LAW, ALL IMPLIED WARRANTIES, INCLUDING MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE DISCLAIMED. Where applicable law does not permit such disclaimer, any implied warranty is limited only to the extent and duration permitted by law. Nothing in this Warranty excludes rights that cannot lawfully be excluded.

25-YEAR LIMITED WARRANTY

9. LIMITATION OF LIABILITY

TO THE MAXIMUM EXTENT PERMITTED BY LAW, ELITEAZURE WILL NOT BE LIABLE FOR INCIDENTAL, INDIRECT, SPECIAL, EXEMPLARY, PUNITIVE, OR CONSEQUENTIAL DAMAGES, including lost profits, lost revenue, delay damages, loss of use, business interruption, diminution in value, damage to contents, or costs relating to other portions of the Structure. For commercial transactions, EliteAzure aggregate liability arising from a covered warranty claim will not exceed the remedies expressly stated in Section 3. These limitations do not apply to liability that applicable law does not permit to be limited or excluded.

10. CLAIM PROCEDURE AND DUTY TO MITIGATE

A claimant must notify EliteAzure in writing within sixty (60) days after discovering, or when the claimant reasonably should have discovered, the alleged defect. The notice should include the claimant name and contact information, project address, original invoice or proof of purchase, installation date, Product identification or lot information if available, installer information, photographs, description of the condition, and relevant maintenance or repair history.

The claimant must provide reasonable access for inspection and must preserve representative Product and relevant installation evidence. EliteAzure may request samples and reasonable destructive or laboratory testing where necessary to determine cause. The claimant must take reasonable temporary measures to prevent avoidable additional damage. Permanent repair, removal, coating, or alteration of the claimed area before EliteAzure has a reasonable opportunity to inspect may limit or defeat coverage to the extent it prevents a reliable cause determination.

11. MAINTENANCE AND PROJECT RECORDS

The owners should retain the invoice, warranty, approved submittals, installation records, photographs, Product/lot information, and maintenance records for the warranty period. Cleaning and maintenance must follow EliteAzure written care guidance. Failure to maintain the Product reasonably does not automatically void the entire Warranty, but damage or deterioration caused by inadequate or improper maintenance is not covered.

12. GOVERNING LAW; SEVERABILITY; NO WAIVER

This Warranty is governed by the laws of the State of Florida, without regard to conflict-of-law principles, except to the extent another jurisdiction imposes non-waivable law. If any provision is held invalid or unenforceable, it will be enforced to the maximum extent permitted and the remaining provisions will remain in effect. EliteAzure failure to enforce a provision on one occasion is not a waiver of that provision or any other provision.

13. ENTIRE LIMITED WARRANTY

This document is the complete written limited warranty for the Product and supersedes prior warranty statements for Product sold on or after the Effective Date below. Product literature, samples, renderings, photographs, technical assistance, estimates, or oral statements do not create a warranty beyond the express terms stated here. Specifications and installation instructions may be updated from time to time; the applicable installation requirements are those issued for the Product and reasonably applicable to the project at the time of installation.

WARRANTY REGISTRATION & CLAIMS	Effective Date: September 14, 2026
EliteAzure Santa Rosa Beach, FL 32459 1.850.738.9050 EliteAzure.com	Register the installation and retain proof of purchase, project location, installation date, installer information, and Product identification for future claims.

Important: This limited warranty allocates product-warranty risk and is not a substitute for project-specific architectural, engineering, code, or legal review. Purchasers and project professionals remain responsible for determining suitability for the intended assembly, climate, exposure, and use.